



Information Sheet

FREQUENTLY ASKED QUESTIONS

RMBI Services

Is there an RMBI Home near to where I live?

The RMBI operates 17 care homes around England and Wales. For Home locations please see our brochure, Our Services, or visit our website www.rmbi.org.uk.

Which of your Homes has dementia care?

Albert Edward Prince of Wales Court, Connaught Court, Cornwallis Court, Devonshire Court, Prince Edward Duke of Kent Court, Prince Michael of Kent Court and Shannon Court all have separate Dementia Support Units. However, all of our Homes can offer places to people with dementia, following an assessment of their needs. For further information please contact the Home you are interested in.

Does the RMBI offer respite care in its Homes?

Yes, we are able to offer respite care, dependent on the Home's vacancies at the time. Please contact the Home of your choice or the Care Advice Team at the RMBI's Head Office for further information.

Am I eligible to apply for a place in an RMBI home?

Please see our factsheet, Eligibility, for more information about eligibility.

How do I apply for a place in an RMBI Home?

Please contact the Home of choice in the first instance and they will send you further information and application forms. Also see our factsheet, Applying for an RMBI Home, for more details on the application process.

Is it possible to be cared for by the RMBI in my own home?

No, the RMBI does not provide domiciliary care, however the Care Advice Team can give advice to

people. Please contact the RMBI's Head Office for further information.

Am I eligible to go on an RMBI holiday?

RMBI holidays are open to those receiving Masonic financial assistance, or people who are sponsored by their Provinces. For further information about holidays please contact the RMBI's Head Office.

How do I apply for a home improvement loan?

The Victor Donaldson Fund provides home improvement loans to older people to enhance the quality of their life by carrying out repairs or improvements to their homes. For more information please contact the RMBI's Head Office.

Paying for care

What happens if I run out of money after I have moved into an RMBI Home?

Once a self funding resident enters an RMBI Home, provided he or she has paid their fees in good faith, that person is entitled to stay in the Home of their choice (provided we can legally meet your assessed care needs) for as long as care is needed. In such cases care fees will be subsidised by the RMBI for as long as is required, with the same level of care offered.

Does the RMBI fund care in other care home providers?

No, however the Masonic Samaritan Fund (MSF) may fund respite care in other care homes. Contact the Care Advice Team at the RMBI's Head Office or the MSF, details overleaf, for further information.

FREQUENTLY ASKED QUESTIONS

Fundraising

How do I make a donation?

Please visit www.rmbi.org.uk to print a donation form, or contact the Fundraising Team at Head Office.

How much has my Lodge donated this year?

Please contact our Fundraising Team at Head Office.

What is Gift Aid?

Gift Aid is a tax efficient way of giving which adds an extra 28 pence for each pound donated to the RMBI.*

Any UK taxpayer is eligible to Gift Aid a donation, however must complete and sign a form first. Donors must use the RMBI forms – home made forms or those from the other Masonic charities cannot be accepted. If you would like a Gift Aid form please contact the RMBI's Head Office, or download and print the form from www.rmbi.org.uk.

**The RMBI can claim Gift Aid tax relief of 25p on every pound you give.*

Employment

I would like to work at an RMBI Home, how do I go about it?

If you are interested in a specific Home please contact that Home directly. For general employment enquiries please contact the RMBI's Head Office.

Communication

Can I subscribe to the RMBI News?

Yes, subscriptions to RMBI News are free of charge; please contact the RMBI's Head Office to leave your details, or email them to

marketing@rmbi.org.uk. Alternatively you can access the RMBI News via the website, www.rmbi.org.uk.

Can someone from the RMBI come to speak at one of our Lodge meetings?

The Care Advice Team are available to visit Lodge meetings, please contact the RMBI's Head Office for more information. There are also Speakers' Notes available on the website, www.rmbi.org.uk, with details about the RMBI and the services we offer.

How do I access the RMBI extranet site?

The RMBI has an extranet site which is a secure area of the main RMBI website where we can exchange and share information about the work of the charity. The site is simple to use and can be accessed from any computer directly from the home page of the RMBI website.

Other Charities

Can you help with funeral expenses?

The RMBI can help with some emergency financial assistance through the Good Neighbour Fund, however funds are limited. We suggest contacting the late Brother's Lodge initially and if they are unable to assist contact the Freemasons' Grand Charity on 020 7395 9251 or www.grandcharity.org.

Will the RMBI cover my costs for medical treatment?

The RMBI provides care services only, however the Masonic Samaritan Fund (MSF) makes grants for medical treatment. For further information contact the MSF on 020 7404 1550 or www.msfund.org.uk.

Is there an equivalent to the RMBI in Scotland?

The Grand Lodge of Scotland runs two residential care homes. Please contact them for further information on 0131 225 5577.

How to contact us

Royal Masonic Benevolent Institution

60 Great Queen Street
London
WC2B 5AZ

Phone. 020 7596 2400

Fax. 020 7404 0724

Email. enquiries@rmbi.org.uk

Web. www.rmbi.org.uk