

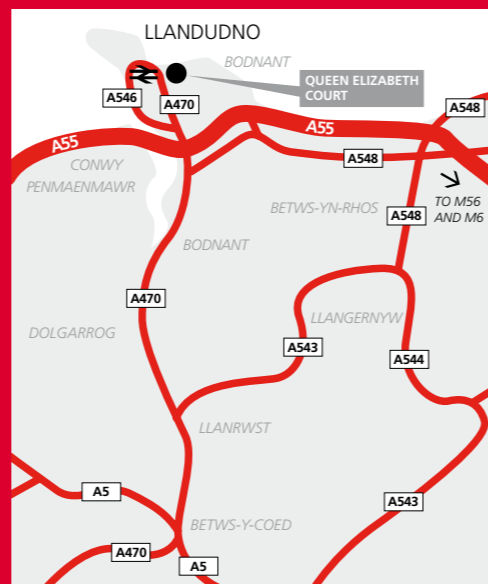
A care home can combine freedom from the stresses of keeping up a home, with the security of knowing that your needs will be met. For some people it not only provides better care, but brings a new lease of life – free from the worries of trying to cope alone.

Choosing a care home is like choosing any other place to live, that is why the RMBI believe in treating everyone as an individual to find the right home for you.

We understand that it can be a stressful time for family and relatives when their loved one moves into a care home, a whole new experience for everyone. We hope this leaflet will give you some useful information that will help you along the way.

*“We thank God for finding us such a haven of love and kindness and such devotion and care.”*

*From a resident's family*



## How to find us

### By train

Llandudno - 1/4 mile  
Llandudno Junction - 2 miles

### By bus

Llandudno Junction bus stop outside station (No. 26 to Gwydr is most direct). There is also a taxi service.

### By car

From M6:  
Exit Junction 20 onto M56 west towards Chester and North Wales. Continue to end of motorway. Follow directions to Llandudno and pick up A55 Expressway. Exit at Llandudno and take A470 to Llandudno. At 4th roundabout, take 3rd exit into Clarence Crescent. Take 1st right into Clarence Drive. The Home is on the right.

### Queen Elizabeth Court

Clarence Drive, Craig-y-Don,  
Llandudno, Conwy LL30 1TR

Tel 01492 877276

Fax 01492 872808

E-mail [queenelizabeth@rmbi.org.uk](mailto:queenelizabeth@rmbi.org.uk)

[rmbi.org.uk](http://rmbi.org.uk)

Registered provider: Royal Masonic Benevolent Institution, 60 Great Queen St, London WC2B 5AZ  
Registered charity no. 207360

Queen Elizabeth Court is regulated by the Care & Social Services Inspectorate Wales (CSSIW). Local office: North West Wales Regional Office, Government Buildings, Dinerth Road, Rhos on Seas, Colwyn Bay, LL28 4UL. Tel: 01492 542580

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Set in five acres of beautiful grounds, Queen Elizabeth Court is ideally located in Llandudno, one of the finest traditional seaside resorts in Wales. This purpose built Home is close to the town, which still retains much of its Victorian character and charm.

Queen Elizabeth Court is a short walk away from the sea front and golden sandy beach, flanked by the Great Orme and Little Orme headlands. The Home is also a short car ride away from historic Conwy, Snowdonia and the North Wales coast.

### What's nearby

#### Town Centre

Llandudno ¼ mile

#### Places of Interest

Bowling green ¼ mile

Golf course ¼ mile

Theatre ¼ mile

#### Hospital

Llandudno 1 mile

#### Rail station

Llandudno ¼ mile



Here is a snapshot of our services at Queen Elizabeth Court:

### General facilities and services available

The whole premise of the RMBI is to create a home rather than an 'institutional style' environment, both inside and out. Queen Elizabeth Court is home for up to 67 residents providing both residential and nursing care. Each resident has their own ensuite bedroom, in accommodation arranged over two floors in seven wings.

There are six lounges in the main Home and two in the Nursing wing. Each wing has its own kitchenette with tea making facilities and a trolley shop is available once a week.

Mid morning and afternoon tea and coffee are available in the lounges and can be served in residents' rooms.

Lift/Stairlift – Yes

Wheelchair Access – Yes

Parking on-site – Yes

Pet policy – Small pets may be allowed by arrangement

Music – Stereo, piano

Religion – Chapel within the Home

Other – Laundry is done for residents, but there is a residents' laundry room available for those who wish to do their own

Pay and Card telephone available



### Health and personal care

Queen Elizabeth Court offers a wide range of recreational facilities including a fully stocked library of books, audio and video tapes. A full programme of activities to suit individual needs is organised by our Activities Co-ordinator.

The Home has its own hairdressing salon where residents can enjoy haircuts and pampering from a hairdresser who visits regularly.

In addition, the Home is set in surroundings of extensive flowering gardens with a variety of plants and shrubs.

### In-room

- Phone point – Yes – phonenumber at own cost
- Television point – Yes
- Call bells – Yes – help available 24 hours

### Other services available

Doctor – Weekly surgery at Home and three local surgeries

Chiropodist – Visits regularly

District Nurse – By arrangement

Physiotherapist – By arrangement

### Catering

There are two dining rooms, one in the main Home and one in the Nursing wing. The chefs at Queen Elizabeth Court create a varied menu, ensuring residents have a choice of meals and maintain a balanced diet. Meals are served in the main dining rooms, although residents can have meals in their rooms if they prefer. If residents have special dietary requirements, these can be met. Residents' family and friends are also encouraged to dine – at a small charge.

### Funding arrangements

Residents who choose an RMBI Home have the security of knowing that they have a home for life regardless of any changes to their financial circumstances, as long as we can cater for their particular care needs.

Our services are available to people with both private and public funding. Please read the information pack for further details.

*“Thank you for the care, love and support you gave my mother during her stay. We could not have wished for anything better. The patience shown was wonderful at all times and the standard of accommodation for her was faultless”*

*A relative of a resident*

