

## The Care Advice Team

A unique service that the RMBI provides is that of the Care Advice Team. The Team works across England and Wales with the aim of supporting Freemasons and their dependants both in the community and in RMBI Homes, whilst acting as ambassadors for the RMBI.

### The Team's work consists of:

- Providing advice on claiming the correct benefits and availability of care services.
- Care advice on how to remain in your own home with the correct financial and care support.
- Advice on respite care for both the carer and those they care for.
- Working with the Provincial Grand Almoners and / or Lodge Almoners to help Freemasons and their dependants.
- Giving talks to Masonic groups across the Provinces i.e. Almoners' workshops and 'away days', Lodge meetings, Masonic Widows' Associations, Friendship clubs and open days at RMBI Homes.
- Talks to RMBI staff within the Homes.
- Carrying out pre-admission assessments for placements at RMBI Homes.
- Involvement when an RMBI resident's needs can no longer be met at their present Home and a move is required.
- Organising four UK holidays sponsored by the Friends of the RMBI and a holiday to Malta sponsored by the Provinces.

### How we work

by Denise Woods, Care Advice Visitor

*"We treat everyone as an individual and offer advice and guidance to meet their specific needs. For example I visited a gentleman who had been diagnosed with dementia. His wife, who suffers from poor eyesight, is his main carer. The couple wanted to continue living independently in their own home.*

*"It was evident from this visit that the couple needed information and assistance in a number of areas to ensure that they had the right care and support to assist in maintaining their quality of life.*

*"I provided them with information on respite breaks, how to liaise with Social Services and carer's support, dementia related charities and medical/ophthalmic aids. I also carried out a benefits check and, as with every case, I carried out a check to see if they could benefit from one of the other Central Masonic Charities. The couple were also provided with information on future care options if their needs or circumstances changed.*

*"Working closely with the Lodge Almoner ensured that together we were able to set appropriate plans so that we could monitor and follow up as required."*

This is just one example of the many ways the Team can help people to gain the right level of care and support through their extensive knowledge and experience.

If you would like to get in touch with the **Care Advice Team** or would like more information on the **RMBI**, please visit [www.rmbi.org.uk](http://www.rmbi.org.uk) or call **020 7596 2400**



## The RMBI Care Advice Team

– Caring for older Freemasons and their dependants for over 160 years



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[www.rmbi.org.uk](http://www.rmbi.org.uk)

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# RMBI Homes

The RMBI has been caring for older Freemasons and their dependants for over 160 years. We operate 17 care homes across England and Wales offering high quality care. Many of our Homes are registered for both residential and nursing care and all can offer places to people with dementia following an assessment of their needs. An RMBI Home delivers care in a way that promotes independence and the dignity of the individual.

Limited sheltered accommodation is offered for those people who prefer to live more independently, but with support nearby in an emergency.

The RMBI can also offer short-stay breaks, including respite care. These are helpful for both those living alone, and for families that need a little respite from the demands of caring for an older relative.

Residents who choose an RMBI Home have the security of knowing that they have a home for life, regardless of any change in their financial circumstances, as long as we can cater for their particular care needs.

# Our Locations

- 1 Albert Edward Prince of Wales Court, Mid Glamorgan**  
Tel: 01656 785311  
e: albertedward@rmbi.org.uk
- 2 Barford Court, Hove**  
Tel: 01273 777736  
e: barford@rmbi.org.uk
- 3 Cadogan Court, Exeter**  
Tel: 01392 251436  
e: cadogancourt@rmbi.org.uk
- 4 Connaught Court, York**  
Tel: 01904 626238  
e: connaught@rmbi.org.uk
- 5 Cornwallis Court, Suffolk**  
Tel: 01284 768028  
e: cornwalliscourt@rmbi.org.uk
- 6 Devonshire Court, Leicester**  
Tel: 01162 714171  
e: devonshire@rmbi.org.uk
- 7 Ecclesholme, Manchester**  
Tel: 0161 788 9517  
e: eccleshm@rmbi.org.uk
- 8 James Terry Court, Croydon**  
Tel: 020 8688 1745  
e: jamesterry@rmbi.org.uk
- 9 Lord Harris Court, Berkshire**  
Tel: 01189 787496  
e: lordharris@rmbi.org.uk
- 10 Prince Edward Duke of Kent Court, Essex**  
Tel: 01376 345534  
e: stistedhall@rmbi.org.uk
- 11 Prince George Duke of Kent Court, Kent**  
Tel: 020 8467 0081  
e: pgdokcourt@rmbi.org.uk
- 12 Prince Michael of Kent Court, Watford**  
Tel: 01923 234780  
e: princemichael@rmbi.org.uk
- 13 Queen Elizabeth Court, Llandudno**  
Tel: 01492 877276  
e: queenelizabeth@rmbi.org.uk
- 14 Scarborough Court, Northumberland**  
Tel: 01670 712215  
e: scarbrough@rmbi.org.uk
- 15 Shannon Court, Surrey**  
Tel: 01428 604833  
e: shannon@rmbi.org.uk
- 16 The Tithebarn, Liverpool**  
Tel: 0151 924 3683  
e: tithebarn@rmbi.org.uk
- 17 Zetland Court, Bournemouth**  
Tel: 01202 769169  
e: zetland@rmbi.org.uk
- Harewood Court, Hove**  
Tel: 01273 739515  
Harewood Court has sheltered apartments for sale. To find out more, please contact our selling agents: Parsons Son & Basley on 01273 326171
- Harry Priestley House, Doncaster**  
Tel: 01405 814 777  
Managed on behalf of Masonic Care Limited by the RMBI, this Home accommodates a small group of adults with learning disabilities.
- Robert Eliot Court, Cornwall**  
Tel: 01726 75349  
Robert Eliot Court provides sheltered housing on a leasehold scheme. To find out more, please contact the Scheme Manager Jenny Pappin on 01726 75349

